

Platform to apply for subsistence allowance

Vademecum

This platform is available to apply for the subsistence allowance for you, your children and the minors you are legally responsible for. Only one parent can apply for the additional contribution for minors.

Check your eligibility

What is required to apply for the subsistence allowance?

To apply for the subsistence allowance, it is necessary to submit an application for a residence permit for temporary protection to the Immigration Office of the city in which you are located. The request for the contribution can be submitted by September 30, 2022.

How long is the subsistence allowance provided?

The subsistence allowance consists of 300 euros on a monthly base for a maximum of three months from the date of application for a residence permit for temporary protection.

Which conditions are necessary to be eligible?

To receive the contribution you must be, or have been in autonomous accommodation (not in structures financed by the Italian State) for at least ten days over a month. According to this, you can apply for a maximum of three monthly quotas starting from the date of submission of the application for a residence permit for temporary protection.

What are the structures financed by the Italian State?

Cas-Centri di assistenza straordinaria (Extraordinary Assistance Centers), Sai-Sistema di accoglienza e integrazione (Reception and Integration System), structures for widespread reception, and hotels made available by the Regions and Autonomous Provinces.

What is the procedure?

You must submit the application for a residence permit for temporary protection at the Immigration Office of the city where you are staying. You will receive your Fiscal Code to access the platform of the Department of Civil Protection and request the contribution.

How much is the subsistence allowance?

The subsistence allowance is 300 euros a month for each adult. The parent or legal guardian of a minor under 18 years of age is also entitled to a supplement of 150 euros per month per child. For example, an adult who has legal guardianship of a minor may receive a contribution of 450 euros per month.

I am a parent of minors under the age of 14. How do I apply for the supplementary subsistence allowance for minors?

If you are parent of a minor under the age of 14, the data of your child/children should be already present in your identity record in the platform. In this case, you only need to fill in the application.

I am a parent of a child between 14 and 18 years of age. How do I apply for the supplementary subsistence allowance for minors?

If you are a parent of a minor between 14 and 18 years of age, the data of your child/children are not included in your identity record. In this case, in order to certify your parental status and obtain the supplementary subsistence allowance for minors, you need a certificate of reunification (ricongiungimento familiare) issued by the Police Station (Questura). If you already have this certificate, upload it on the platform at the time of the application for the subsistence allowance.

I have a legal guardianship of a minor and I have applied for a residence permit for temporary protection. How do I apply for the supplement?

If you are the legal guardian of one or more minors, when filling out the application form on the platform, you will have to upload the sentence of the Italian court attesting it. In this case, the supplement will be automatically added to your contribution. If you are still waiting for the Court's judgment, you can only ask for the contribution for yourself and when you receive the Court's judgment that declares your guardianship, you will have to integrate the request by sending an email with the PDF file of the judgment.

I am fostering Ukrainian child but I am not eligible to apply for a residence permit for temporary protection. Can I apply for the subsistence allowance?

No. The supplement for minors is an integration of the contribution to the maintenance of the adult who is eligible to apply for the subsistence allowance. The supplement can be requested only by those who, coming from Ukraine, apply for a residence permit for temporary protection.

Can I apply for periods of less than one month?

Yes, to apply you must have been in autonomous accommodation (not in structures financed by the Italian State) for at least ten days in a month. Your declarations will be examined. If you make a false declaration, the contribution will be withdrawn and, if you have already received it, you will have to repay it. False statement is a crime and you will be reported to the authorities. If you notice you are not eligible for the subsistence allowance you have applied for, you can delete the request before the subsistence allowance it is issued by sending an email. This will avoid any further controls and the related consequences.

Apply for the subsistence allowance

What do I need to complete the application on the platform?

You need your fiscal code, which you can find on the receipt issued at the Police Station when you applied for a residence permit for temporary protection. If you have not received your fiscal code or have lost your receipt, please contact the Police Station. You will also need an email address and a mobile phone number. If you don't have an email or a mobile phone number, you can insert those of a family member or a friend. It is important to keep them monitored to read communication related to you. It is important to keep them monitored to be sure to read communications about you.

What should I do if the data in the identity record are wrong?

If the data of the identity record in the platform are not your data, contain errors or are incomplete, do not proceed with the compilation of the application, contact the Police Station where you applied for a residence permit for temporary protection and request the correction of the data.

I tried to fill in the application for the subsistence allowance but one of my children is not present in the identity record. What should I do?

The data of minors up to the age of 14 should already be present in your identity record. If they do not result or if the data are incorrect, you must go back to the Police Station (Questura) to correct the information. The data of minors between 14 and 18 years old are not included in your identity record. For this reason, to certify your status as a parent, you must attach the certificate of reunification (ricongiungimento familiare) issued by the Police Station (Questura) to your application. If you do not have the certificate yet, proceed with the application for you and any other children present in your identity record. You can subsequently integrate the application via email after having obtained the certificate at the Police Station (Questura).

I tried to fill out the application but I ran into a technical problem. What should I do?

If during the application procedure you run into a technical problem, please contact the helpdesk at

apps@protezionecivile.it. You will be contacted as soon as possible to manage and solve your problem.

Withdraw the subsistence allowance

When can I collect the subsistence allowance?

You will receive a text message from Poste Italiane. From that time on, you can withdraw the contribution. If you request the contribution until the day 20 of the month, you can receive the contribution in the first ten days of the following month.

Where can I withdraw the subsistence allowance?

You can withdraw it, in cash, at any post office desk. Remember to bring with you the identity document used to apply for the residence permit for temporary protection and the receipt of the application issued by the Police Station, containing your fiscal code.

Can I appoint another person to withdraw my subsistence allowance?

No. You must collect your contribution personally.

When do I have to collect my subsistence allowance?

After receiving the text message from Poste Italiane you have two months to collect the contribution. If not claimed within this period, it will be revoked.

Renew or add to your application

I have already applied for the subsistence allowance. What should I do to apply for the successive quotas?

If you have not received the full amount (three monthly quotas), log on the platform, click on "Request contribution" and fill out a new request. The request can be submitted only after having received the text message from Poste Italiane informing you that the previous quota has been withdrawn.

I have applied for a contribution and subsequently obtained a certificate of reunification (ricongiungimento familiare) from the Police Station (Questura) for my son of more than 14 years of age. How do I complete the application?

You must send the file of the certificate of reunification (ricongiungimento familiare) in PDF format to the e-mail address communicated to you at the time of application.

I have applied for a contribution and in the meanwhile the Italian Court has certified my status of legal guardian of a minor. How do I integrate the request?

You should send the PDF file of the judgment certifying your status of legal guardian to the e-mail address you received at the time of the application submission.